

## Capital Card™ Service User Charter & Registration Form

Welcome to the Capital Card™ scheme, a reward card that means you, the service user, can earn and spend points in direct relation to your recovery. Much like a Tesco Clubcard or Boots Advantage Card, it means you can earn through attending appointments or engaging in treatment services, and spend points on fun activities such as the cinema or gym.

The local community has been keen to show you that you are valued here, which is why each of our ‘spend partners’ have offered their services to you either for free or at very low cost. While engaging in services that support your recovery, you can tap into these activities and enjoy becoming a participant in what Hackney has to offer.



Of course, the generosity of the organisations who are donating to us a range of activities and services is done so in good faith, and we will only continue to be able to access services if they can see that it is bringing you enjoyment and pleasure.

This form is to register for the Capital Card™ and all its products and services. By signing this form, you agree to the terms and conditions of the card, which are:

1. I acknowledge that this scheme has been set up in good faith, to benefit me as much as possible, and that it should be viewed as a positive addition to my existing recovery support.
2. I understand that as this scheme relies on the community lending their services in good faith, some services may not be available at all times. Popular services may run waiting lists and patience may be needed when saving up points for certain activities.
3. Some activities require part-contributions, and in these instances I will ensure I have the amount of cash needed to access these activities
4. I will be polite and considerate when accessing services, both where I can earn points and where I can spend them. I understand that if I am impolite, threatening or misuse these services that this may lead to suspension of my Capital Card™
5. I understand that this project is a developing service, and that to get the best out of the service I can access information through my key-worker, the service hubs and [capitalcard.org.uk](http://capitalcard.org.uk)

### Key Worker countersign

Signed: .....

Date: .....

### Service User countersign

Signed: .....

Date: .....



**Earn. Spend. Live.**